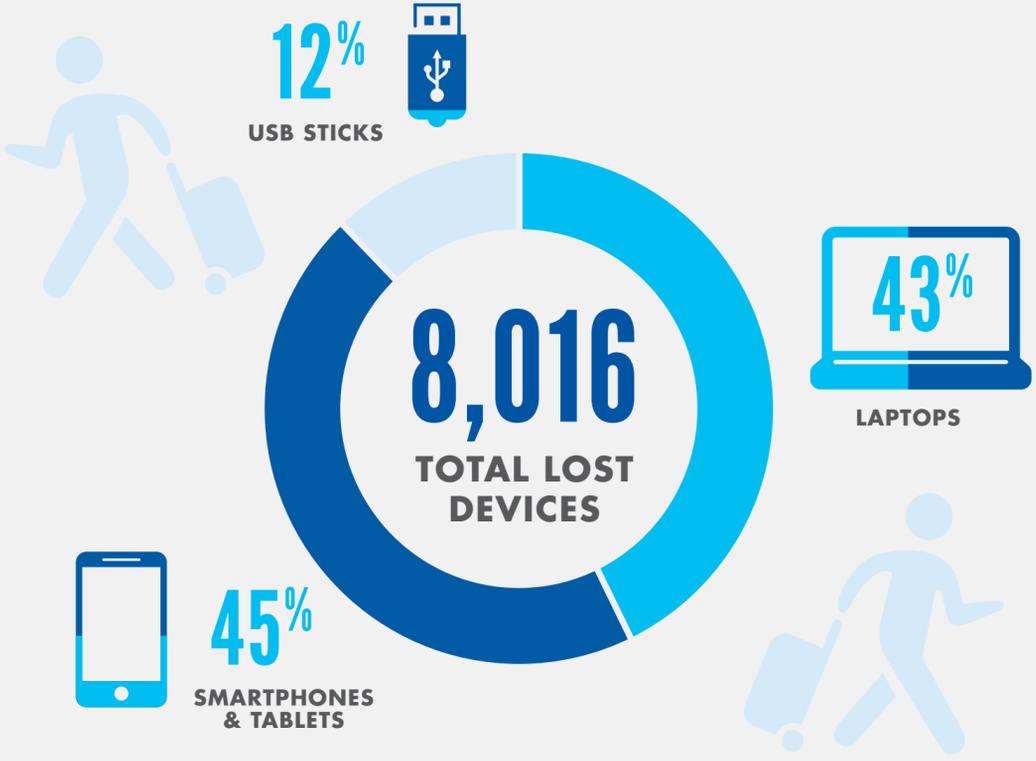


# 2ND ANNUAL AIRPORT SURVEY



The Federal Aviation Administration estimated that 733 million passengers boarded a flight at some of the busiest airports across the country last year. Credant Technologies' second annual airport survey found travelers continued to leave wireless devices at airports like Chicago O'Hare International Airport (ORD), Denver International Airport (DIA), San Francisco International Airport (SFI), Miami International Airport (MIA), Orlando International Airport (MCO), Minneapolis-St. Paul International Airport (MSP) and Charlotte Douglas Airport (CLT) at alarming rates.

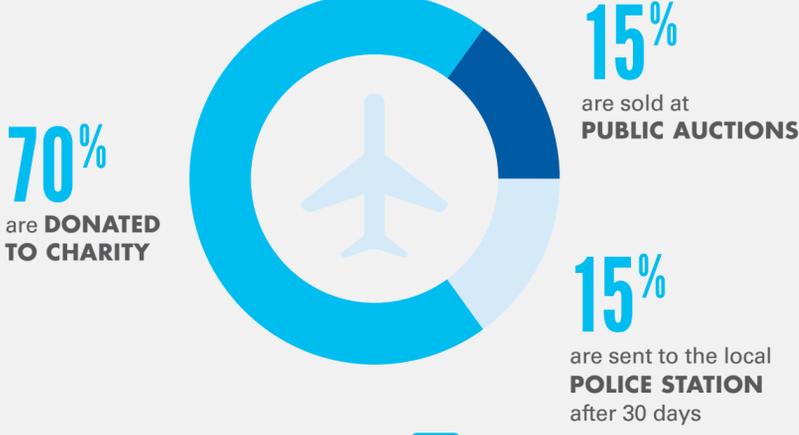
## How many wireless devices (laptops, smartphones or tablets, USB sticks) were left behind at airports in the past year?\*



### TSA BLOG

"After receiving a report that a passenger's laptop was missing, TSA at Tampa (TPA) reviewed the security checkpoint video footage and observed another passenger taking the laptop and placing it in their bag. Thanks to the footage, a description was provided and the thief's flight was met at LaGuardia by NY Port Authority Police and TSA. The passenger confessed and the laptop was eventually returned to its rightful owner."

## What do airports do with the unclaimed devices?



### TOP TIPS

#### If you've lost, or your wireless device is missing:

- Check with the airport lost and found
- Ensure any device you use to store corporate data is protected, especially smartphones and removable media
- Use a strong password on your smartphone – simple passwords like "1234" are not adequate data protection
- If you need to share information or back it up, ask your IT organization if they can help you keep it secure – working with them may save a lot of trouble later on

## Where is the most common place wireless devices are found?

**71%** of the airports reported **SECURITY CHECKPOINTS** as the most common place wireless devices were left.



### WHAT'S LOST?

Some of the strangest items lost at airports included :

- A Microwave Oven
- A Set of Tires

## Of the wireless devices found at the airport, how many are returned to the owner?

**52%** **ON AVERAGE** are returned to their owners.

## Where are devices that have been found or turned-in taken and stored?

**85%** were **LOCKED UP**.



### MORE INFO

#### LOST A LAPTOP OR SMARTPHONE?

Learn how to protect against a data breach.

Visit [www.credant.com](http://www.credant.com)

