



CREDANT Education Services

Course Datasheet

CMG Technical Administrator

Overview

This course is ideal for either the beginner student who is new to CREDANT Mobile Guardian (CMG), or for those who have had some basic experience with the product. For new users, it will provide both an overview of the product components and terminology, and an opportunity for some hands on practice with product installation. For more experienced users of CREDANT products, this is an opportunity to refine your skills with an experienced instructor standing by to provide one-on-one assistance and answer specific questions in a safe environment. Many of our students who have already been working with CMG have commented that this course helped them take their knowledge to the next level.

Course Objectives:

Participation in this course will help you to solidify your understanding of the CMG product starting with the server architecture, moving on to the windows and mobile shield components and finally improve your confidence and comfort level with both installation and support strategies.

Who Should Attend?

This course is designed for system administrators and systems engineers who are responsible for the administration, and management of CREDANT Mobile Guardian Server and Shields. The course is suitable for persons who administer the server, mobile and or desktop infrastructure directly as well as those who will be responsible for maintaining the server and clients on an ongoing basis.

Pricing:

US \$1,500 per attendee in our open-enrollment classroom courses. Customized courses are also available at a rate is \$750 per person per day for a minimum of 3 and a maximum of 12 students onsite at your location.

Prerequisites:

- System administration experience on Microsoft Windows Server and/or Clients (2003, XP, 2000, or NT 4.0).
- Experience with MSSQL 2000 or 2005 Standard databases is beneficial but not required.
- Experience with PDA's is helpful but not required – please see the list of currently supported PDA devices available with your release documentation.

KEY TOPICS COVERED:

- › CMG Enterprise Server
- › CMG Gatekeeper
- › CMG Shield for Windows
- › CMG Shield for PPC
- › CMG Shield for Smartphone
- › CMG Shield for Palm
- › Administration / Using the Web Interface
- › Administering CREDANT Mobile Guardian
- › Managing Your Deployment
- › Supporting Your Deployment

Detailed Course Description:

The topics which will be covered in this class are outlined below.

An overview presentation of the security problems that enterprises face and the CREDANT solution

- LDAP and network connectivity, SSL certificates, installation of the Enterprise Server component of CREDANT Mobile Guardian
- Enterprise Server Web interface login, administrator roles, understanding of duties
- Installation methods and configuration for CMG Local and Remote Gatekeepers
- Encryption options, installation and use of CMG Shield for Windows
- Encryption options, installation and use of CMG Shield for PPC
- Encryption options, installation and use of CMG Shield for Smartphone
- Encryption options, installation and use of the CMG Shield for Palm
- Determine mobile security requirements, preferred delivery model, LDAP configuration, policy setting, architecture and hardware requirements
- How to deal with upgrades, hardware changes, system logs, recovery scenarios and database maintenance
- How to support and troubleshoot key user workflows, recover devices and answer frequently asked questions.



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